

Success Stories



Hai Fu Tong Fund Management

Visualizing excellent operations

Background

Hai Fu Tong Fund Management (海富通基金管理有限公司) is a foreign joint venture fund management company established in 1993. It won the "Golden Fund" Award for its growth potential given by the prestigious Shanghai Securities News in 2019.

Hai Fu Tong Fund Management's team of IT engineers needed to keep track of the status of their IT systems and network in multiple locations, and had to repeatedly log in to multiple systems each with their own monitoring tools to do so, which was time consuming and inefficient. They also had to deal with complicated operational and maintenance work which increased as the business volume increased, and were looking for a centralized management solution with strong visual features.

Solution Highlights

NetGain Systems was tasked to provide a solution to enable Hai Fu Tong Fund Management's IT engineers to keep their IT systems running with 100% uptime and reduce delays due to network traffic.

Using NetGain Enterprise Manager (EM), their IT engineers customized the EM dashboard to display and monitor the status of multiple systems and the network traffic onto a large screen. This allowed them to receive status updates and respond in a timely manner, and achieve excellence in daily operations and maintenance.

NetGain

systems.....

Maximize uptime. Develop insights. Provide answers.

Challenges

- Hai Fu Tong relies heavily on their IT systems for timely data. It was imperative that their IT systems always be running and available for staff to receive and access such data.
- Due to their complex systems architecture, their IT engineers had to login to different systems and use different monitoring and management tools for each system to check the operating status of the network and IT equipment. This was complicated and time consuming, with a lot of their time and energy spent in passive monitoring to ensure that the systems were always operational.

Solution

- By using NetGain Systems Enterprise Manager (EM), Hai Fu Tong was able to centrally monitor and manage their IT business systems and infrastructure, including switches, firewalls, servers, databases and virtual machines.
- With NetGain EM's dashboard feature, Hai Fu Tong was able to create multiple dashboards to visually display the key monitoring indicators across its different systems, such as for their TOP 5, virtual and physical machines, disks, and recent alarms.
- NetGain EM enabled their engineers to efficiently monitor the operations of their entire IT system and identify any potential risks from a single location. They also have the option of remote management if and when required.

Customer Feedback

"By using NetGain EM, we are able to monitor all our systems from our office. This has improved efficiency and made our operations and monitoring work a lot easier. At the same time, our engineers can easily generate various reports from data collected by NetGain EM to make quick and informed decisions"

Management

- Technical Manager, Hai Fu Tong Fund

