

Maximize uptime. Develop insights. Provide answers.

NetGain Enterprise Manager

NetGain Enterprise Manager (EM) is NetGain's flagship IT monitoring and data analytics solution that helps forward thinking businesses to see ahead and stay ahead.

Regardless of location, type, size, or complexity, our solutions give customers the power to monitor their IT services, infrastructure, applications and devices with ease, all from a single management dashboard, so you can maximize IT uptime.

Our ability to offer a personalized customer approach, something that we believe is lacking in the technology services landscape, is a key differentiator in today's market.

Every organization's IT environment is different. We offer a level of customization that is unparalleled among our competitors and designed to fit the unique demands of your industry vertical or operating environment.

"NetGain Enterprise Manager required minimal installation effort, which is both lightweight and flexible to meet our needs of monitoring 300 hotspots across 50 locations. One competitor required us to install SQL servers for each hotspot and would have made our monitoring operational and price challenging for our clients to accept."

- Mr. Eddie Tang, Sigma 3, Co-Founder & MD

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Benefits



Holistic Platform

NetGain EM is integrated with functionality that spans inventory, fault, topology, performance and SLA management to offer a holistic management approach across various functionalities to significantly reduce bottlenecks in both performance and information-flow. You need a simple approach to complex enterprise management solutions. Our integrated solution and single dashboard are designed to monitor your entire IT infrastructure so you can maximize uptime.



Adapts to Your Needs

NetGain EM provides you with flexibility – you can choose to either independently manage your IT system yourself or outsource it to one of our Managed Services Providers supported by our knowledgeable and experienced team. Its versatile architecture makes it highly scalable, so that it works just as fast and efficiently even as your network expands and new devices are added.



Fully Customizable

Besides having a fully customizable dashboard, NetGain EM lets you customize different rules and alerts for critical and not-so-critical devices as well as different device types in your IT infrastructure. You can also create your own scripts for in-depth customization of the monitoring of specific devices or device types

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What It Does











One Single Dashboard

Build customized dashboards to provide a single view of your most important devices within your IT infrastructure.

Auto Discovery

Automatically discovers the devices in range within seconds.

View Devices on Maps

Use floor plans or Google maps to pin and view the status of devices at a single glance. Create layer 2/3 topology maps in a matter of seconds.

NetFlow

Check and monitor your bandwidth to determine the amount of network traffic caused by IP addresses, protocols and programs.

Asset Management

Keep your inventory up to date with easy access to your device info and warranty status.



Monitor Everything

Experience end-to-end IT infrastructure monitoring capabilities including network and virtual devices, servers, databases and applications.



Early Alerts

Receive SMS, chat, email, audio or pop-up alerts when your devices reach critical or preset threshold levels.



One Click Reports

Achieve complete compliance and transparency with generated management reports of tables and graphs to be used for IT audits or capacity planning.



IP Management

Have a comprehensive overview of all subnets you have in your network and check the available and reserve IP address whenever you onboard a new device.



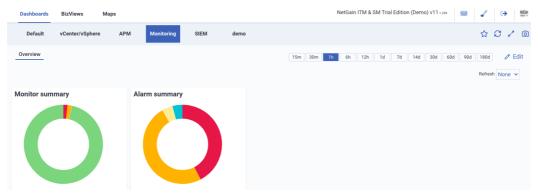
Network configuration manager

Auto configure the backup of your network devices and restore configurations with a simple click.



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Customizable dashboard



Geographic view



Bizview



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About NetGain Systems

Founded in 2002, NetGain Systems is a provider of IT monitoring and security management and has established local teams throughout the Asia Pacific Region, including Australia, China and Singapore.

Regardless of location, type, size, or complexity, our solutions give customers the power to monitor their IT services, infrastructure, applications and devices with ease, all from a single management dashboard, so you can maximize uptime and achieve IT excellence.

By understanding that every organization's IT environment is different, NetGain's dynamic solutions are designed to be uniquely adaptable, fitting the unique demands of your operating environment and evolving with your growing organization.